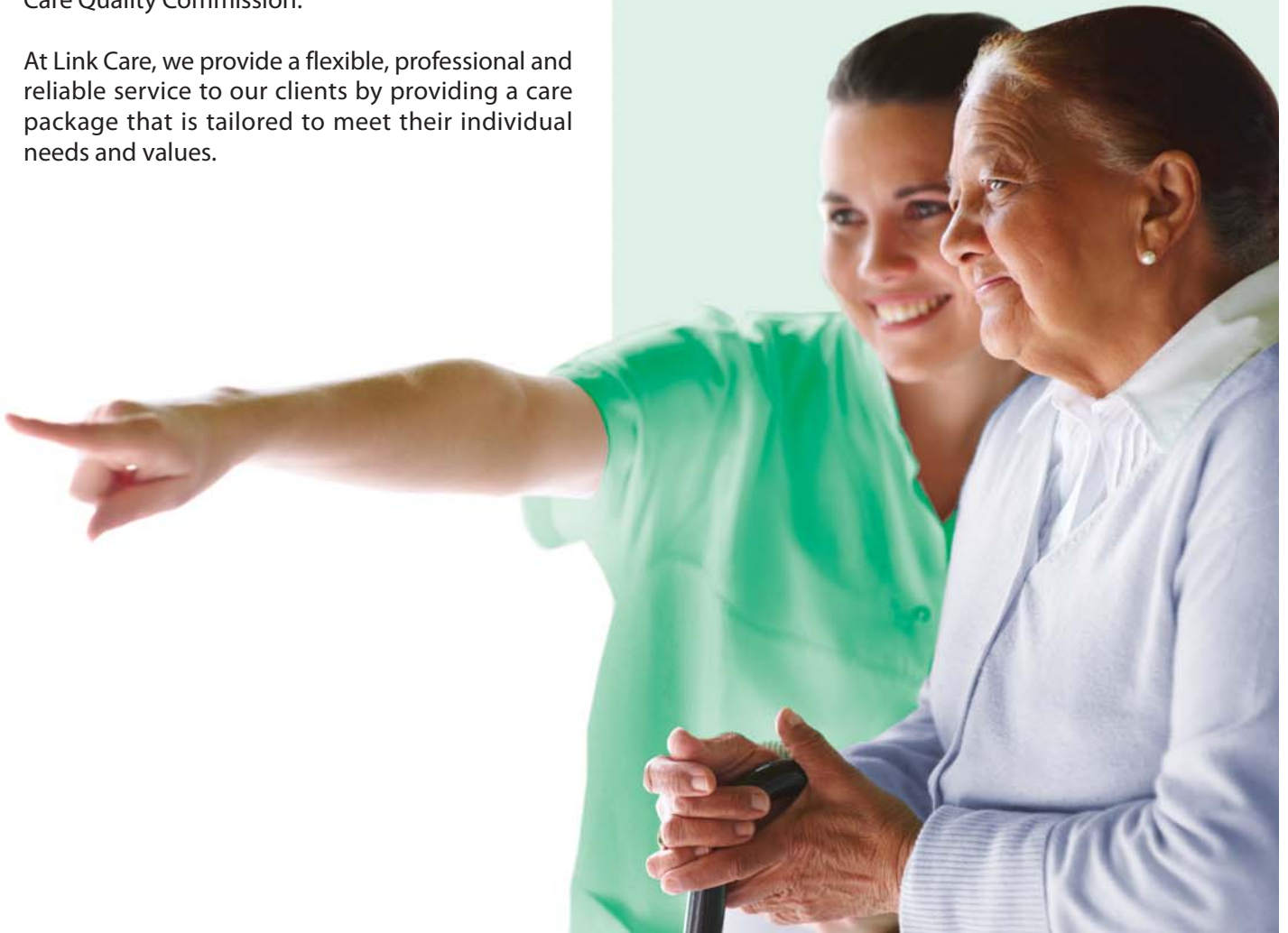


## Background of the Agency

The Link Care reaches out to those in the community who need assistance in order to remain independent and enjoy being cared for in the comfort and privacy of their own homes.

Being a family owned business, we have developed an excellent reputation through our quality care solutions and friendly carers who provide an exceptional quality of service to residents of The Boroughs of Bromley, Bexley and neighbouring boroughs of Kent and London. The Company has been operating since 2003 and registered with the Care Quality Commission.

At Link Care, we provide a flexible, professional and reliable service to our clients by providing a care package that is tailored to meet their individual needs and values.





## Our Services

If you are looking for an alternative to residential care home admission, Link Care offers you the choice to live in the comfort and ease of your own home and surroundings. We aim to support, enable and encourage you and your loved ones to live as comfortably and independently as possible.

Our care packages are flexible from a 30 minute call up to a full day service. We will provide a free consultation to evaluate your requirements and plan a care package to suit your needs.

All our carers live locally and have their own transport to cater to the needs of the local community.

At Link Care, we provide the following services:

- Personal Care including washing, dressing and bathing
- Cooking and Meal Preparation
- Housekeeping including cleaning, ironing and laundry
- Shopping
- Managing medication by working with existing healthcare professionals
- Sitting service
- Rehabilitation including services that will enable the service user to regain their independence by providing them with the relevant support and confidence

This is not an exhaustive list but will give you an idea of some of the services we can offer.

## Our Staff

At Link Care, we only recruit experienced staff with excellent professional references. All our carers are cleared through Criminal Records Bureau (CRB).

We have built a reputation as a quality employer through our commitment to provide and support staff development by offering:

- Induction programme
- General and specialised training courses to understand, meet and provide the best possible care for our clients.

- Regular monitoring of quality standards through observation, spot checks, evaluation of staff and continuous feedback from our clients.

We do not use other agency staff to provide services on behalf of our agency.

